



Thank you for volunteering to help moderate one of our online support groups! We rely on the help of volunteers, and your willingness to help is crucial to our success. Please read over these guidelines, and sign and return the confidentiality agreement.

Support Group Guidelines

Online Support Groups are intended to provide:

- **Family Support:** to help local and regional families better understand and cope with the diagnosis of X and Y variations
- **Awareness and Education:** to seek out and/or create opportunities to raise general awareness about X and Y variations and to educate families and professionals about the disorder, associated medical issues and treatment options
- **Fundraising Support:** to support local activities and to promote the AXYS annual campaign and any special fundraising efforts

AXYS Support Groups are typically organized and run by parent volunteers or by adults with one of the X or Y variation conditions. Many support groups have 2-3 leaders. Each group sets its own priorities based on the needs of the families it serves with guidance and support from AXYS. Local groups are officially affiliated with AXYS and must uphold the mission and values of the organization.

AXYS Support Group Leader Expectations

- Understand and support the mission of AXYS
- Manage conversations and comments within the online community by encouraging and supporting open but appropriate conversation
- Ensure that members are following the AXYS Code of Conduct Policy and consistently handling members who disregard this policy
- Participate in periodic Support Group conference calls
- Attend, whenever possible, AXYS conferences (scholarships may be available)
- Work with AXYS on outreach efforts to other families in your area
- Respond in a timely manner to requests for information made by AXYS
- Keep AXYS informed of any change in your status as a group or your contact information



Confidentiality Agreement

I understand and acknowledge that:

1. In my role as an AXYS Board Member or Volunteer, I shall respect and maintain the confidentiality of all discussions, deliberations, records and any other information generated in connection with individual members or their families, donors or other fundraising activities.
2. It is my legal and ethical responsibility to protect the privacy, confidentiality and security of all records, proprietary information and other confidential information relating to AXYS and its affiliates.
6. I agree to discuss confidential information only for AXYS related purposes and to not discuss such information with others outside of AXYS.
9. My obligation to safeguard confidentiality continues after my termination of employment or volunteer position with AXYS.

I hereby acknowledge that I have read and understand the foregoing information and that my signature below signifies my agreement to comply with the above terms.

Dated: _____ Signature: _____

Print Name: _____